

Martha and Maud Vintage China Hire

Terms and Conditions

(Things you need to know as well as the boring bits!)

I have a large collection of beautiful vintage china including matching trios (cup, saucer and cake plate) for you to choose from or you can choose to have each item mismatched to give a truly eclectic feel. I can currently offer china for 1 to 100 guests.

My vintage china ranges in age from the early 1900's up to the 1980's. Everything has been specially chosen to be in good vintage condition. Therefore some of it will show its age! This means that it will be free of cracks and chips but some of the patterns and gilt may show some wear or crazing.

Property Ownership and Responsibility

1. All equipment and hire items remain my property throughout the period of the hire.
2. By accepting these terms and conditions, you agree that you are solely responsible for equipment and items hired from acceptance or pick up of the items until you return them or they are accepted back by me.

Hire Period

3. The standard hire period covers the event up to 3 days and starts once the items have been delivered/picked up until they have been collected/dropped off.
4. Prices quoted are for this 3 day period only but if you need to extend the hire period I will do my best to be flexible. There may be an additional charge.

Payment Terms

5. I require a 50% deposit as confirmation of your booking. This secures your date for hiring the china and/or equipment. This deposit is non-refundable if you cancel.
6. The remaining balance of 50% is due no later than 21 days before the date of hire.
7. A separate, refundable damage deposit equivalent to 25% of the order value is payable with the remaining balance. This will be returned to you 10 days after the collection of the china/equipment and it has been checked over. If however, anything is missing or damaged ie cracked, chipped or broken items will be charged up to 4 x the hire price or replaced with a similar item.
8. Breakages don't happen very often but if they do, don't worry about it or let it spoil your event. Just let me know. Breakages and/or loss will be charged for. (see No. 7 above)
9. Prices quoted at the time of booking and upon receipt of the deposit will be honoured for the date of the event.
10. I currently accept cash, bank transfer or cheques but prefer payment by bank transfer.

Cancellation

11. If you, the hirer, cancel the event before the final payment is due, the 50% deposit is non-refundable. (See No. 5 above)
12. If you cancel the event between 21 and 14 days before the first day of hire then you will be refunded 50% of the full hire value.
13. If you cancel the event between 13 and 7 days before the first day of hire then you will be refunded 25% of the full hire value.
14. If you cancel the event less than 7 days before the first day of hire then no refund is available.

Delivery & Collection

15. Delivery and collection is free within 20 miles of the Tavistock area and for all orders over £50. You are welcome to collect and return your china too.
16. I charge 45p per mile for deliveries which will be calculated when quoting a price for your order.

Washing and Packing

17. Due to the age of the china and the wearing on the pattern and gilt, please leave the washing up to me! Just gently scrape off any food and throw away any liquids before packing up the china in its original packaging ready for collection/return.
18. The china is not dishwasher or microwave proof so if it is being re-used at your event, please wash it carefully by hand and **NEVER** in a dishwasher.

Liability

19. Martha and Maud will not be liable in the event of any direct, indirect or consequential loss, damage or additional costs that may arise as a result of the use of our hire items.

Privacy Notice

20. Please read these Terms and Conditions in conjunction with the Privacy Notice.